

3 steps selection process

- 1 Select your product
- 2 Select number of users
- 3 Select your plan

Pricing per month(RM)	Sage Cover	Sage Cover eSupport	Sage Cover Support	Sage Cover Support plus
Sage UBS plus				
start plus	RM10	RM20	RM50	
one plus	RM10	RM20	RM50	
nine plus	RM30	RM20	RM50	RM70
fifty plus	RM40	RM20	RM50	RM70
POS plus	RM10	RM20	RM50	
Sage UBS nine				
Accounting	RM20	RM20	RM50	RM70
Inventory & Billing	RM20	RM20	RM50	RM70
HRM & Payroll (100 employees & below)	RM20	RM20	RM50	RM70
HRM & Payroll (Above 100 employees)	RM20	RM30	RM70	RM100
Sage UBS one				
Accounting	RM10	RM20	RM50	
Inventory & Billing	RM10	RM20	RM50	
	Additional User @RM5/month			
Sage EasyPay Enterprise				
Standard	8% of SRP	12% of SRP	15% of SRP	18% of SRP
EPW Conversion	RM800/year	RM1000/year	RM1500/year	RM2200/year

SRP – Standard Retail Price

Sage Cover Benefits

Technical Updates
"Do I have the latest version of the product?"

Legislative Updates
"Is my software already updated to cater for latest statutory & legislative changes?"

Support Helpdesk
"Who do I contact when I need help or training?"

Customer Benefits
"Any special deals for me?"
•Online update/new version releases
•Discounts – renew for multiple years
•Discounts – Payslips or EA Forms
•Discounts – conferences/workshops

sage UBS Service Centre

• **Kedah** Katturi IT Solutions(S0279912-H) Tel: 04-732 5996 • **Penang** Exone Computer Centre(P0085949-J) Tel: 1300 88 2796 • **Perak** Neelam Corporation Sdn Bhd(S29782-V) Tel: 05-249 3900
• **Klang Valley** Actiwise Multimedia Sdn Bhd(073943-W) Tel: 03-8051 1099 • **Bir Soft Consultancy**(S0166343-P) Tel: 016-211 3000 • **Melaka** ES Solution(MA0004110-U) Tel: 06-336 4118
• **N.Sembilan** iLearn Sdn Bhd(S23841-A) Tel: 1300-800-828 • **Johor** Flex Team Computer Services Sdn Bhd(S94374-V) Tel: 07-359 9169 • **Sabah** iQuest Systems Sdn Bhd(S34549-W) Tel: 088-262 357

For more information or to find out how Sage UBS can help your business, visit us at sagecover.malaysia@sage.com 1300 88 SAGE (7243) today

Malaysia
Sage Software Sdn Bhd
Suite 1B-6, Level 6, Block 1B, Plaza Sentral, Jalan Stesen Sentral 5
Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia
Hotline: 1300 88 SAGE (7243)
Fax: +603 2261 4179
www.sage.my

Singapore
Sage Software Asia Pte Ltd
210 Middle Road #06-04, Singapore 188994
Tel: +65 6336 6118
Fax: +65 6339 6118
www.sageubs.com.sg



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sage UBS

Flexible • Affordable • Helpful



What is Sage Cover?

It is a Software Assurance Plan designed specifically for Malaysia's Small Medium Businesses (SMBs) to protect their software investment. Sage Cover enables its subscribers to ensure their software complies with local statutory and legal requirements as well as to stay updated with rapid changes in technology innovation while achieving maximum cost efficiency.

Sage Cover for the first year is included in the software license. Subscribers can extend their Sage Cover Plan by renewing it in 2 simple steps:

- Fill up the Sage Cover Renewal Notice
- Fax Renewal Notice with Bank-in slip to 03-22614379 (Attn: Customer Development Unit)

Benefits :

- Enjoy online update and new version releases at no additional charge
- Discounts for multiple years renewals
- Discounted price on Payslips or EA Forms
- Discounted subscription fees on our in-house conferences or workshops
- Product worth its full retail price for a future upgrade

Steps to Purchase Sage Cover

Select the correct plan and number of users

Call your nearest Sage UBS dealer Or

Call Sage directly at 1 300 88 7243 ext.828

Support Programs

Sage Cover is also now enhanced to include support plans. These support plans are specifically designed for our customers from the beginner user to advanced users requiring extensive support. With 3 levels of service, there is bound to be one that is suitable for your specific needs. In addition, you will also have the flexibility to upgrade to more advanced plans according to your needs.



Support Communication & Delivery Methods				
Telephony			•	•
Fascimile		•	•	•
Email		•	•	•
MMS			•	•
Interactive Chat			•	•
AI Chat Support		•	•	•
Portal		•	•	•
Remote Access			•	•
On-site support				1 day
Service Level				
Service Hours		9am to 6pm	9am to 6pm	9am to 6pm
Service Days		Mon to Fri	Mon to Fri	Mon to Fri
Response Time		Within 2 business days	Within 1 business day	Within 4 business hours
Knowledge Tools				
FAQ	•	•	•	•
Quick Start Guide	•	•	•	•
eNewsletter	•	•	•	•
Live2U video		•	•	•
HelpDesk Forum			•	•